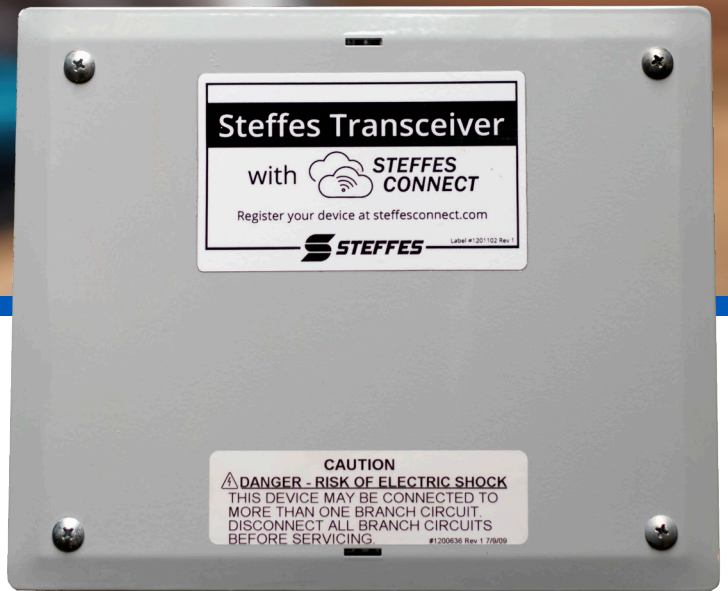


# USER GUIDE



3050 HWY 22 North  
Dickinson, ND 58601

Toll Free: (888) 783-3337  
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offpeak@steffes.com  
www.steffes.com

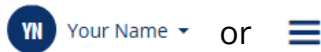
# TABLE OF CONTENTS

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Log-In/Create Account.....	1
Dashboard .....	2
Devices Tab .....	3
Device Details .....	3
Edit Device .....	3
Share Device .....	3
Setback .....	3-4
Weather Forecast/Outdoor Temperature .....	3-4
Locations Tab.....	5
5 – Day Weather Forecast.....	5
Register Location .....	5
Location Detail.....	5
Edit Location.....	5
Account Settings.....	6
Change Password .....	6
Notification Settings .....	6



Click on the Steffes Connect icon on the top left of the screen at any time to return to your dashboard page.



Click one of these icons in the top right corner of a screen to open a drop-down menu for navigation of Steffes Connect.



Click on the pencil to edit a screen. If the pencil is not available that screen is not able to be edited.



Shows device is online.



Shows device is offline.



Click on the plus sign to add/share a device or to add information.



Click on the question mark to see additional information.

# Steffes Connect Webpage

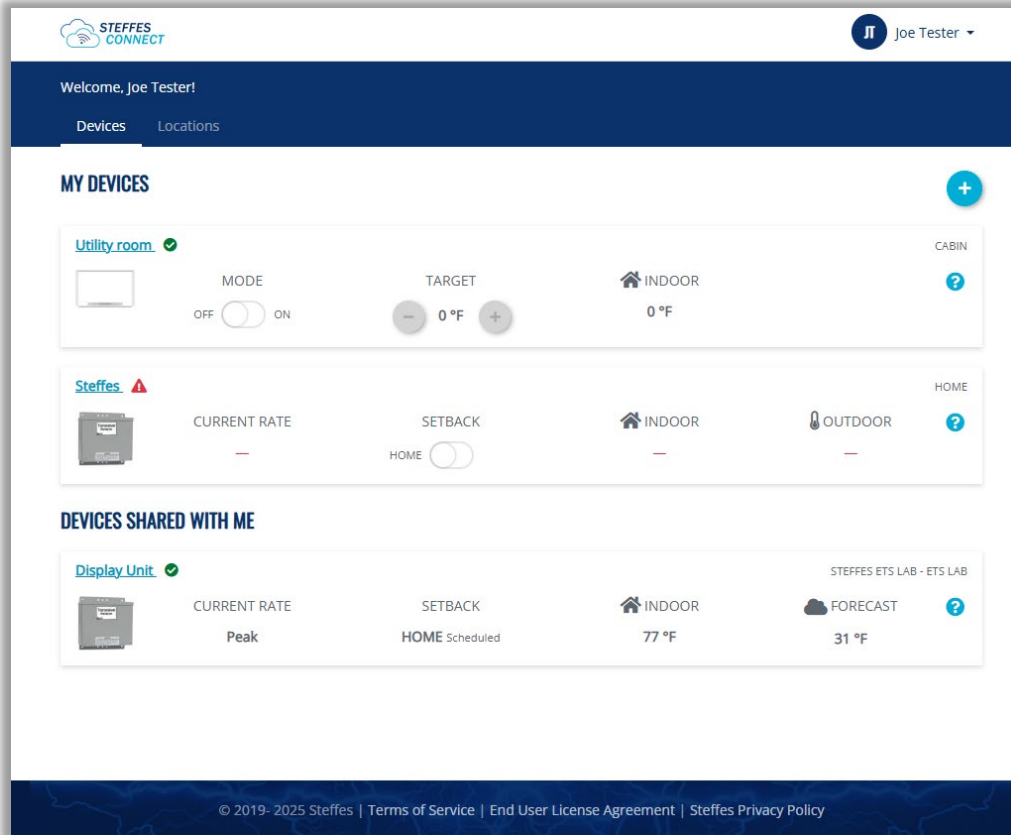
## Log-In/Create Account

- Webpage location:  
<https://steffesconnect.com>
- New accounts require a valid email address for verification during account creation process.
- Device linking requires MAC Address/ Verification Code.
  - Transceiver – on the postcard sent with the device
  - Hub – bottom of the Hub

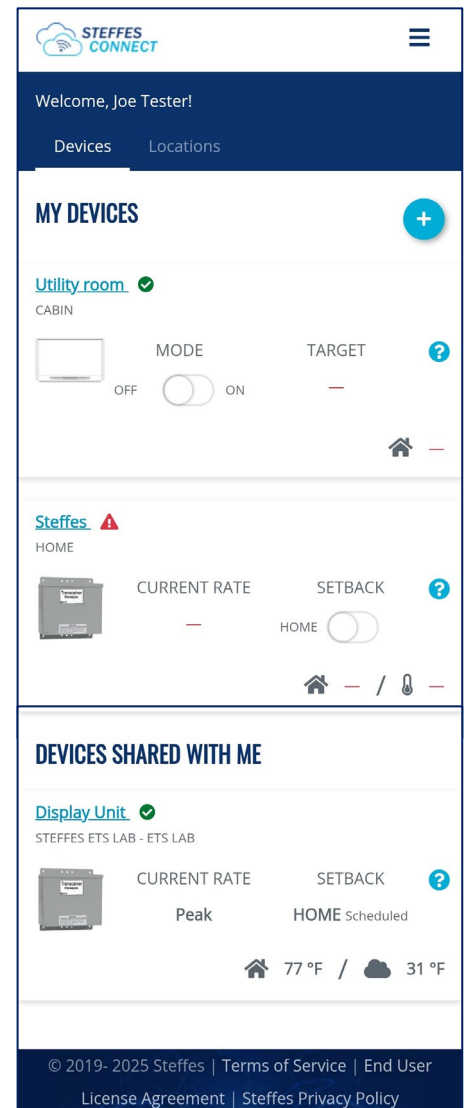
The screenshot displays the Steffes Connect website interface. At the top, there is a navigation bar with the Steffes logo and a 'CONTACT US' link with the phone number (888) 783-3337. Below the navigation bar, a 'WELCOME!' message is accompanied by the Steffes Connect logo and a photograph of a man and a woman looking at a tablet. A prominent blue button labeled 'LEARN MORE' is positioned below the welcome message. The main content area features a heading 'RECEIVE PEACE OF MIND WITH STEFFES CONNECT' followed by a paragraph of text: 'Congratulations on your Steffes Electric Thermal Storage heating purchase and welcome to Steffes Connect! Our new web-based application pairs with compatible Steffes Transceivers and Hub accessories to provide homeowners visibility and control of their Steffes heating systems from anywhere at any time.' Below this text is another blue 'LEARN MORE' button. The 'SIGN IN' section contains an email input field, a password input field with an eye icon, a 'Remember me?' checkbox, and a 'Forgot Password?' link. A blue 'Sign In' button is located below these fields. A 'Sign in with Google' button is also present. Below the sign-in options, there is an 'OR' separator and a 'Create Account' link. The footer of the page contains copyright information: '© 2019- 2022 Steffes | Terms of Service | End User License Agreement | Steffes Privacy Policy'.

# Dashboard

## Computer Dashboard Example



## Smartphone Dashboard Example



### Devices Tab:

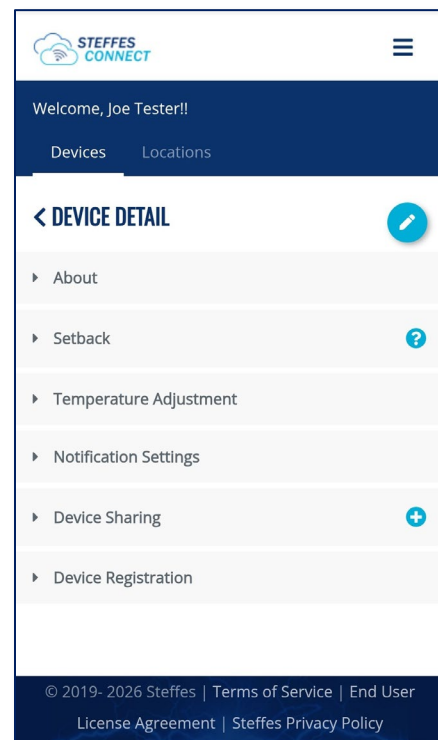
Shows devices registered in the account.

### Locations Tab:

Shows registered device locations.

# Devices Tab

- **Add/Link a device.**
  - a. Click on the plus sign to open the Link Device page.
  - b. Select Location.
  - c. Enter Verification code and MAC address.  
**NOTE: Verification code and MAC address are on a postcard sent with the transceiver, or on the bottom of the Hub device.**
  - d. Click Submit to save new device.
- **Edit a device.**
  - a. Click on the device to be edited.
  - b. Click pencil in top right corner of the Device Detail page.
  - c. Edit device.
  - d. Save changes.
- **Delete a device.**
  - a. Click on the device to be deleted.
  - b. Scroll to the bottom of the screen and select Delete Device.
- **Share a device.**
  - a. Click on the device to be shared.
  - b. Click the plus sign next to Device Sharing.
  - c. Enter the information to share the device and click Share.  
**NOTE: The person you share the device with can view your device, change setback, and set up personalized notifications.**
- **Setback (transceiver only).**
  - a. Click on the device to utilize setback.
  - b. Open setback drop down window.
  - c. Select Manual or Scheduled.
  - d. If Scheduled is selected, edit as needed.  
**NOTE: Must set two scheduled times when crossing midnight.**
  - e. Click Update Setback to save changes.
- **Change to Weather Forecast (transceiver only).**
  - a. Click on the device to change temperature.
  - b. Click on the pencil in the top right corner.
  - c. Open the drop-down menu for Temperature Adjustment.
  - d. Turn on Weather Forecast.
- **Individual device notification settings.**
  - a. Click on the device to change notification settings.
  - b. Click on the pencil in the top right corner.
  - c. Open the drop-down menu for notification settings.
  - d. Change notification settings and click Save.
- **Device Registration.**
  - a. Location of device MAC address.



# Transceiver Only:

## What is Setback:

Room temperature setback is a simple strategy to help save cost by reducing how often your heating system operates. This is achieved by allowing the temperature in the home to adjust to a lower temperature when away from the home for an extended period.

**NOTE: Setback is applicable to 2000 and 2100 Series heaters only.**

Room temperature setback works well in applications where the area being set back will not be used on a regular basis such as a weekend home, cabin, church, school, etc.

It is not advisable to do room temperature setback unless the duration of the setback is 10-hours or more. Using room temperature setback will alter how the heater stores heat. Since energy usage will be reduced during the setback (away) time, the ETS heater will think it needs to store a smaller amount of heat.

If utilizing setback with ETS equipment, it is strongly advised to have the set forward (home) initiated early enough in the off-peak period so the home can be up to temperature prior to going into the on-peak (control) period.

**2100 and 2000 with Quantum Only:** Configuration 12 (C012) on the heater display MUST be changed to the room temperature the heater is to maintain during the setback (away) time. Factory default is 60°F/15.6°C.

**2000 Only:** Location 6 (L06) on the heater display MUST be changed to the number of degrees you want to set back. Factory default is d00 (0°).

**NOTE: Setback times will reflect the Power Providers' time zone.**

## Weather Forecast vs Current Outdoor Temperature:

Enabling Weather Forecast allows the average temperature\* for the upcoming 24 hours to be used as the outdoor temperature. This temperature is based on the zip code for the device location, allowing the heater to be prepared for future heat calls.

Current Outdoor Temperature is received from a sensor installed outside or in the device. This gives the current temperature reading to the Steffes heater.

If the transceiver goes offline the heater will default to using the outdoor temperature as sensed at the transceiver.

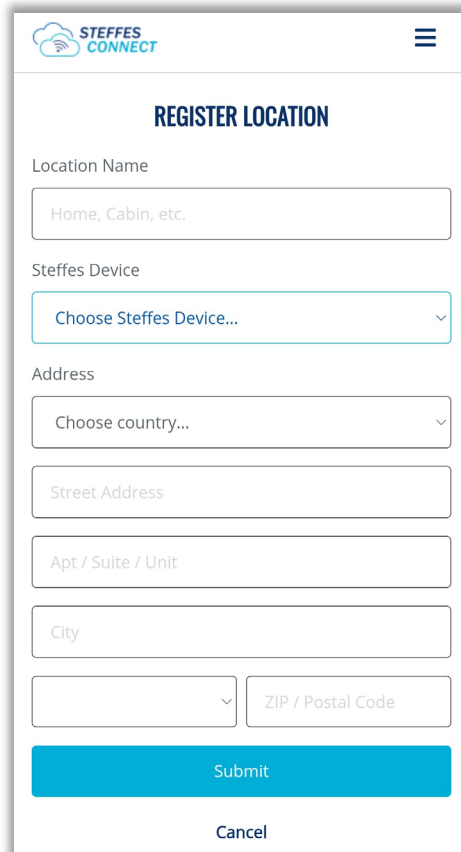
**\*Forecast data is provided to Steffes by OpenWeather™. Product Terms of Service and End User License Agreement apply.**

## Temperature Adjustment:

Temperature Adjustment can be used to off-set the room temperature reading when the indoor sensor is inside the transceiver enclosure. Contact a qualified dealer for more information.

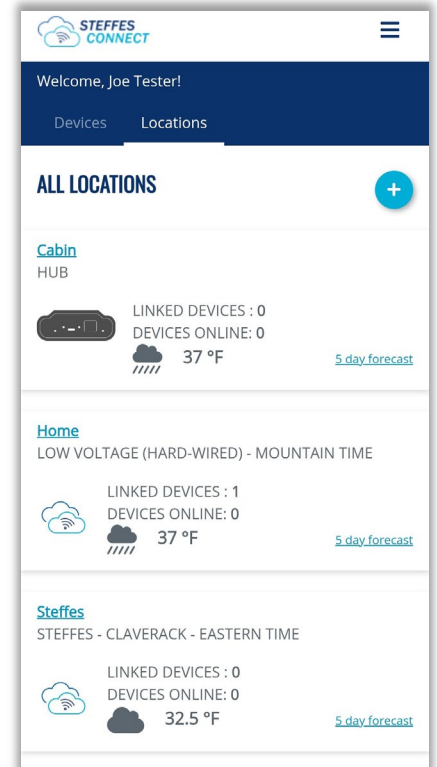
# Locations Tab

- Register a Location.
  - NOTE: Must create a location before linking to a device.**
  - a. Click on the plus sign.
  - b. Input device location information and choose the Steffes device.
    - Transceiver Only:** Choose Power Provider and follow prompts to select a rate schedule.
    - NOTE: If using hard wired peak control connection select “Low Voltage (Hard Wired)” as the Power Provider and click Submit.**
  - c. Click Submit to save.
- Edit a Location.
  - a. Click on the location to edit then click on the pencil in the top right corner.
  - b. Edit location information.
  - c. Click Submit to save edits.
    - Transceiver Only:** To change power provider, create a new location, edit device location, then delete old location. Only locations with no linked device can be deleted.
- Delete a location.
  - NOTE: Location can only be deleted when no device is linked to the location.**
  - a. Click on desired location then click on the pencil in the top right corner.
  - b. Scroll to the bottom of the page and click on Delete Location.
- Link a device by clicking on the plus sign on the Location Detail page.



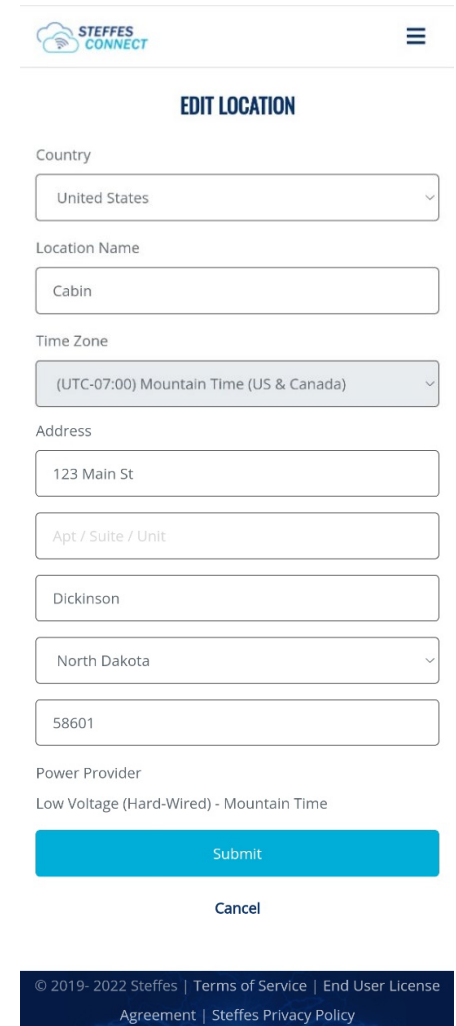
The REGISTER LOCATION form includes the following fields and options:

- Location Name: Home, Cabin, etc.
- Steffes Device: Choose Steffes Device...
- Address: Choose country... (dropdown), Street Address, Apt / Suite / Unit, City, ZIP / Postal Code.
- Buttons: Submit, Cancel.



The ALL LOCATIONS screen displays a list of locations with the following details:



- Cabin HUB:** LINKED DEVICES: 0, DEVICES ONLINE: 0, 37 °F, 5 day forecast.
- Home:** LOW VOLTAGE (HARD-WIRED) - MOUNTAIN TIME, LINKED DEVICES: 1, DEVICES ONLINE: 0, 37 °F, 5 day forecast.
- Steffes:** STEFFES - CLAVERACK - EASTERN TIME, LINKED DEVICES: 0, DEVICES ONLINE: 0, 32.5 °F, 5 day forecast.



The EDIT LOCATION form includes the following fields and options:

- Country: United States (dropdown)
- Location Name: Cabin
- Time Zone: (UTC-07:00) Mountain Time (US & Canada) (dropdown)
- Address: 123 Main St, Apt / Suite / Unit, Dickinson, North Dakota (dropdown), 58601
- Power Provider: Low Voltage (Hard-Wired) - Mountain Time
- Buttons: Submit, Cancel.

# Account Profile

 Your Name ▾ or 

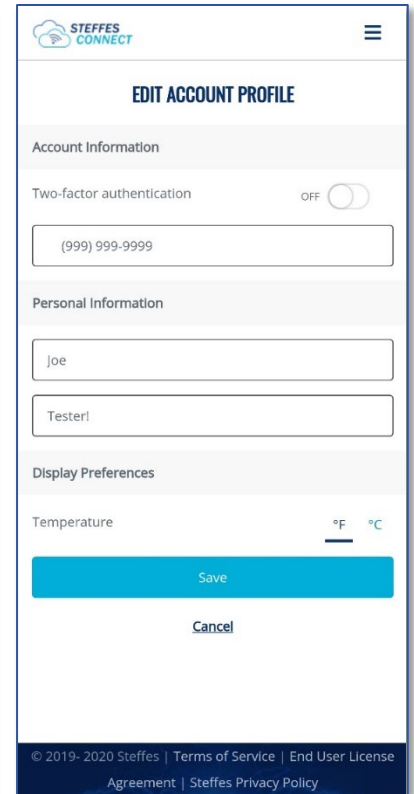
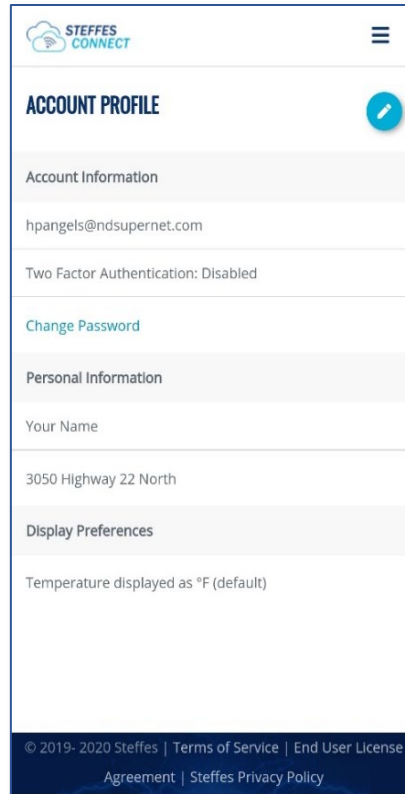
Click the down arrow or 3 lines in the top right of the screen to access Account Settings, Notification Settings, Contact Us, and Logout.

## Account Settings:

- Change Password

**NOTE: Password MUST be a minimum of 6 characters, include one (1) each uppercase and lowercase letter, one (1) number, and one (1) special character.**

- Click pencil to edit:
  - Enable/disable two-factor authentication
  - Change phone number or name
  - Select °F or °C
- Click Save to save edits.

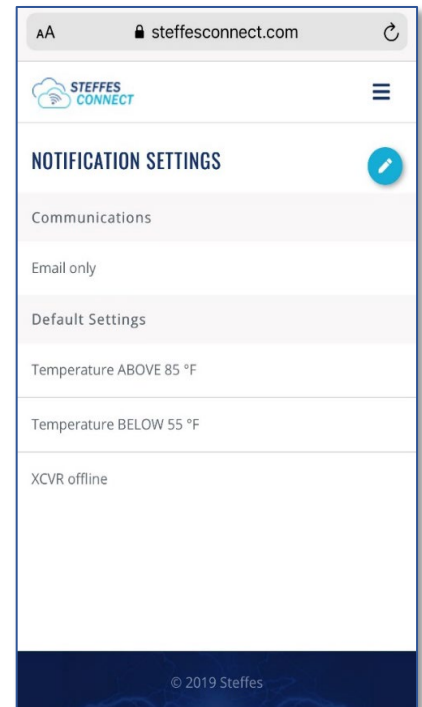


## Notification Settings:

Notifications can be received by email, text message, or both. Notifications will be received if temperature is above or below set temperature and/or device is offline.

**NOTE: Any active notifications set here will default to all registered devices. To change notifications to an individual device, follow steps on page 3.**

- Set notification communications by email, or text, or both.
- Click Save to save notification changes.



*Thank you for purchasing Steffes ETS heating equipment.  
We welcome your comments relating to this manual. Enjoy your new purchase!*



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